



# RIMS A L

E-Newsletter – San Diego Chapter Risk & Insurance Management Society

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A Monthly Publication

**SUBMIT ARTICLES BY E-MAIL TO:**

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or mail it to:

San Diego RIMS  
P.O. Box 85307  
San Diego, CA 92186

# PRESIDENT'S MESSAGE

A few last words...

I wish you all a very happy, safe, and joyous Holiday!

Please look for exciting new programming coming your way in 2010! Mark your calendars now for our next meeting, Thursday, January 28. Hope to see you all there.

Respectfully,

*Kim Pinkerton*

San Diego RIMS President

Email: [kim.pinkerton2@carefusion.com](mailto:kim.pinkerton2@carefusion.com)

# CHAPTER MEETING RECAP

*Submitted by Joe Mazza, San Diego RIMS, Board of Directors, Chapter Secretary*

The San Diego RIMS Chapter Meeting for November at the Hilton Garden Inn was a joint meeting that included our members and others from the Public Agency Risk Managers Association (PARMA) and the Chartered Property and Casualty Underwriters (CPCU). This meeting started with a brief presentation from Trisha Gooch, Development Manager, with the San Diego Food Bank. We collected 153 pounds of food and \$441. These numbers translate into 1,443 meals provided for hungry children, adults and seniors in San Diego County. In other words, 3 meals a day for a family of four for four months!!!

**Thank you!!**

Congratulations then went to Rob Meader, General Dynamics-NASSCO, Risk Management



Analyst. A successful entrepreneur, Rob Meader began his Risk Management career with his company in 2008 after selling a computer supply and repair business he founded 10 years prior. At NASSCO, Rob's duties include risk transfer and vendor compliance, risk assessment and control and property claims management. He completed the requirements for the Associate in Risk Management (ARM) in October of 2009 and will serve as the Chapter's Membership Director beginning January, 2010. The Chapter presented him with a certificate and one of the coveted ARM globes. Congratulations Rob!

The main topic for our meeting was the H1N1 virus with special guest Jack Walsh, BSN PHN RN, Quality Assurance Specialist with County of San Diego. After Jack gave us valuable insight into how to help employees protect themselves, he joined a panel for information on the private and public sector employers that included Kim Pinkerton with

Continued on pg. 2, See **CHAPTER MEETING RECAP**

**CHAPTER MEETING RECAP**, continued from pg. 1

CareFusion and Joe Mazza with MiraCosta College. Kim's global multi-country organization has done a large amount of work since April. A team was developed to create the policies, planning templates, phase level action table, FAQs, posters, website for information sharing, training presentations, and a communication campaign. They placed hand sanitizer in all common areas and purchased personal protective equipment to be distributed if necessary. A tabletop exercise was also completed that identified gaps and areas for improvement. Joe furnished a summary of the District's recent Board of Trustees presentation.

Finally, the meeting had a raffle of four gifts available to win. Raffle tickets were given for either a bag of groceries or donation of \$10 to the Food Bank, and each \$10 provided one ticket.

In a rare (luck of the draw) event, Laura Seiler won **both** gift baskets. However, she did donate a very generous monetary gift to the Food Bank so the expression of "enter early and often" really worked this time for Laura! ■



*Youth is when you're allowed to stay up late on New Year's Eve.  
Middle age is when you're forced to.*

Bill Vaughn

## BOARD MEETING RECAP

*Submitted by Joe Mazza, San Diego RIMS, Board of Directors, Chapter Secretary*

This Board of Directors' monthly meeting for the RIMS San Diego Chapter met at the CareFusion office of President Kim Pinkerton on Wednesday, December 2<sup>nd</sup>. The meeting was called to order at 4:15pm by Kim. Other Board Members in attendance were Rich Johanson, Varie Chapnick, Cheryl Berman, Lyn Hall, Liz Zepeda, and Joe Mazza. Our guests included Jeff Gibson, the incoming Secretary, and Rob Meader, the incoming Membership Director. Rich stated that he filed the tax return form #9-90 that was due 11/15/2009 through Will Botson at JDD & Associates. Cheryl and Rich will assist George Ward with his new Treasurer responsibilities. A \$200 check was made out to the American Heart Association in lieu of flowers in memory of Damion Lahnum per the request of Director Cindy Titgen, his fiancée.

Under Chapter Programming, Rich will complete the 2009 Meeting Evaluations by month as part of the consideration for our submission. Another ARM recipient, associate member Sharon Layden, was identified at the last Monthly meeting and a certificate we be made to honor her at the Holiday Party.

Liz reported that planning for the Holiday Party of Thursday, 12/10/2009 at the Kona Kai continues with the member fee at \$45 and guest at \$60. Varie will send another e-blast on Thursday as one last notice of checks needing to be mailed NOW for the event. Also Varie mentioned that new Chapter Directories will be distributed to members only. We will have three Community Service Awards this year: Pacific Safety Council; City of Escondido for Child safety seats and the San Diego Food Bank.

Our generous sponsor for the Holiday Party is Chartis.

Discussion of possible topics for January and February included Workers' Compensation Fraud and Healthcare update and impact to entities.

Under Membership, the Board approved Allison Green and Frank Brady with Emercon Construction, Inc. and Amy E. O'Hara, Meiling Xu and Richard Podlaski with Life Technologies. The Community Service subject under Outreach suggested that we add a Food Drive to our May or June meeting next year to better assist with the San Diego Food Bank need for food. The Golf Committee venue is locked in at Coronado for the August 2010 tournament.

Our website is in need of improvements to better serve our members, and it will be an active topic at next year's Retreat. Speaking of the Retreat, Rich will be sending out invitations to Board members and has suggested a new dinner location for the Saturday evening that follows.

The meeting adjourned at 5:29 pm.



# CALENDAR OF EVENTS

DATE	LOCATION	TOPIC(S)	NOTES
Th., Dec. 10, 2009	Kona Kai Hotel Shelter Island	Holiday Luncheon	
Th., Jan. 28, 2010	Hilton Garden Inn	Workers' Compensation Fraud	
Th., Feb. 25, 2010	Hilton Garden Inn	Healthcare Legislation Update	

## 2009 BOARD OF DIRECTORS

### OFFICERS

#### PRESIDENT

Kim Pinkerton ..... (858)617-4587

#### VICE PRESIDENT

Rich Johanson ..... (858)826-7489

#### TREASURER

Darius McGhee ..... (619)795-5216

#### SECRETARY

Joseph Mazza ..... (760)795-6866

### DIRECTORS

#### PAST PRESIDENT/DIRECTOR AT LARGE:

Patrick Greene ..... (858)826-3577

#### RIMS CHAPTER DELEGATE:

Cheryl Berman ..... (619)224-4120

#### DIRECTORS AT LARGE:

Varie Chapnick .... (619)239-8061 x1330

Lyn Hall ..... (858)658-3121

Cindy Titgen ..... (760)839-4588

\*George Ward ..... (858)754-4146

Elizabeth Zepeda ..... (858)481-8500

\*New Board Member for 2009

## RIMS EDUCATIONAL CALENDAR

For course details or to register, visit

<http://cf.rims.org/Template.cfm?Section=CourseCalendar1&Template=/CourseDirectory/CDCoursesList.cfm>



denotes a RIMS Fellow® (RF) workshop.

COURSE NAME	DATE/LOCATION	
Developing and Implementing a Captive Insurance Company (AZ)	January 25- 26 2010 Scottsdale, AZ	
Workers' Compensation Management (CA)	January 27- 28 2010 La Palma (Orange County), CA	
Business Continuity/Disaster Planning & Management (LA)	January 27- 28 2010 New Orleans, LA	
Creating Value: Risk Manager as Innovator (ONLINE COURSE You are entitled to receive one day of RF workshop credits towards the RIMS Fellow (RF) designation.)	February 1- 26 2010	
Techniques of Risk Management (TN)	February 8- 9 2010 Nashville, TN	
Fundamentals of Insurance (TN)	February 10- 11 2010 Nashville, TN	
Enterprise Risk Management (TX)	February 10- 11 2010 Dallas, TX	
Developing a Risk Management Program for Your Organization (ON)	February 18- 19 2010 Toronto, ON	
Errors and Omissions (E&O) and Professional Liability (NY)	February 22- 23 2010 New York, NY	
Strategic Risk Control (AB)	February 25- 26 2010 Calgary, AB	
How to Conduct a High Quality Risk Assessment (Online course)	March 1- 26 2010	
Enterprise Risk Management for the Advanced Practitioner (GA)	March 1- 2 2010 Atlanta, GA	
Claims Management (FL)	March 4- 5 2010 Fort Lauderdale, FL	
Directors and Officers Liability and Insurance (NY)	March 8- 9 2010 New York, NY	
Risk Analysis Tools for Effective Risk Management (NV)	March 18- 19 2010 Las Vegas, NV	
Fundamentals of Insurance (WA)	March 22- 23 2010 Seattle, WA	
Enterprise-Wide Risk Management: Developing & Implementing (NY)	March 24- 26 2010 New York, NY	
Contractual Risk Transfer (MA)	April 24- 25 2010 Boston, MA	
Strategic Risk Control (MA) (Pre-conference workshop)	April 24- 25 2010 Boston, MA	

## MISSION STATEMENT

The mission of the San Diego Chapter of the Risk and Insurance Management Society, Inc. is to promote and improve Risk Management through education, networking, peer review and community service, in a dynamic environment, which furthers the growth and development of our members.

THINK  
FORWARD  
THINK  
RISK

REGISTRATION  
IS NOW OPEN!



Visit [www.RIMS.org](http://www.RIMS.org) for more Boston conference information.  
Early bird deadline is **February 26, 2010.**

# CHAPTER ASSESSMENT SURVEY RESULTS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	AVG
Meeting Type	Regular	Regular	Regular	Closed Deputy	1/2 Day Seminar	Site Tour	Regular	None	1/2 Day Seminar	Closed Deputy	Regular		
1. Overall Assessment of the Meeting	4.61	4.76	4.56	No Feedback Collected		No Feedback Collected	4.36	Dark - No Regular Meeting	4.60	No Feedback Collected	4.58	Holiday Luncheon	4.58
2. Relevance or Usefulness of the Topic	4.82	4.80	4.48		4.36		4.67		4.85		4.66		
3. Overall Quality of the Presentation	4.76	4.84	4.63		4.45		4.60		4.73		4.67		
4. Speaker Presentation Skills and Quality of Handouts	4.83	4.92	4.70		4.45		4.67		4.67		4.71		
5. Quality of the Food	4.00	4.00	4.52		4.05		4.25		4.48		4.22		

## MEMBERSHIP MESSAGES

### MEMBERSHIP DRIVE

Here's how it works:

1. Bring a potential deputy member (risk manager, safety manager, etc.) to a monthly meeting;
2. The chapter will pay the cost of that lunch for the potential member (one time only);
3. Your name will be entered for a special drawing at the January 2010 meeting for a fabulous prize (not yet determined);
4. You can get a drawing entry for every potential member you bring until December 2009.

This may sound familiar since this will be the fifth year we have been running the program. It is a great opportunity so see you at the next meeting with a guest!

## NEW MEMBER WELCOME

Welcome to our newest members!

### Deputy Members

Amy O'Hara ..... Life Technologies  
 Meiling Xu ..... Life Technologies  
 Richard Podlaski ..... Life Technologies

### Associate Members

Allison Green ..... Emercon Construction, Inc.  
 Frank Brady ..... Emercon Construction, Inc.

We look forward to your future participation in the chapter!



## UPDATING YOUR MAILING ADDRESS AND CONTACT INFORMATION

Submit changes at [www.sandiegorims.org](http://www.sandiegorims.org), the Chapter's website (click on "Update Your Info" on the Home Page), or mail changes to the attention of:

Membership Director  
 San Diego RIMS  
 P. O. Box 81244  
 San Diego, CA 92138-1244



If you have not received meeting notices or your copy of RIMSail via e-mail, please update your e-mail address.



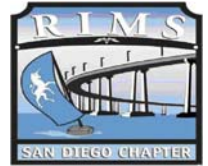
## CALLING ALL SPEAKERS!



Have you recently participated in a seminar, conference, or industry meeting as a speaker? Will you be in the near future? If so, please let us know! We would like to acknowledge your efforts to Advance the Risk Management profession! Mail a copy of the event announcement to the Chapter's P.O. Box or e-mail it to any of the Board Members!



# 2009 RIMS SAN DIEGO CHAPTER MEMBER SURVEY



In an effort to better serve the needs of our Chapter membership, the Board of Directors would appreciate your candid responses to the following questions. This information is critical to ensure that our chapter is addressing issues for you, and will only take a few moments to complete, so please respond! **Complete and return this survey on or before December 18, 2009, to be included in the raffle for a Nordstrom's gift card. Return the survey by email or fax it to 858-754-0173. You will be entered in a drawing for a \$50 gift card. Thank you!**

1. What type of membership does your Company have?  Deputy  Associate
2. How many of the 5 Regular Monthly Lunch meetings did you attend in 2009?  0  1-2  3-5
3. How many of the 2 Half-Day Educational Seminars did you attend in 2009?  0  1  2  3
4. Please provide us with your feedback about these meetings and suggestions for improving. If you did not attend, please tell us why not. \_\_\_\_\_
5. Is the current Hilton Garden Inn location in Carmel Valley convenient for lunch meetings?  Yes  No
6. If you are a Deputy Member, how many of the 3 Closed Meetings (including the Site Tour) did you attend in 2009?  0  1  2  3 How can we make these meetings more valuable to you? \_\_\_\_\_  
\_\_\_\_\_
7. If you are a Deputy Member, why did you not attend the October RIMS Western Regional Conference?  
\_\_\_\_\_
8. Please provide your thoughts about how our Chapter can be creative in providing programs or other activities which will benefit you (e.g., 2 hour programs, program style, other ways to informed, etc.) \_\_\_\_\_  
\_\_\_\_\_
9. What top three topics would you most like to learn about in 2010?  
a. \_\_\_\_\_  
b. \_\_\_\_\_  
c. \_\_\_\_\_
10. What is your primary reason for belonging to the Chapter? \_\_\_\_\_
11. What can we do to get you more involved in the Chapter in 2010? \_\_\_\_\_
12. Please provide any comments you have on any area. What do you think we have forgotten? Do you have any great ideas you would like to see implemented? \_\_\_\_\_  
\_\_\_\_\_

**THANK YOU! The Chapter Board of Directors values your responses and will keep all completed surveys confidential. We would however appreciate your name in case we would like to contact you for more details.**

Your Name: \_\_\_\_\_

Company: \_\_\_\_\_

E-mail Address: \_\_\_\_\_



Insurance  
Educational  
Association



## ENROLL FOR SPRING 2010 PROGRAMS

### Spring classes start the week of January 25th!

Don't miss this opportunity to choose from the varied selection of courses, seminars, online, and self study programs all taught by industry experts. Programs are designed to enhance your career and give you the edge you need to get ahead in this tough job market. For full details visit us at [www.ieatraining.com](http://www.ieatraining.com).

### Classes Start the Week of January 25th

Choose from the industry's most respected programs in risk management, general insurance, and more. Or just take an individual course to brush up.

[Enterprise Wide Risk Management \(ARM-E\)](#) **NEW!**  
[Associate in Risk Management \(ARM\)](#)  
[General Insurance Program \(INS\)](#)  
[Essentials in Risk Pool Management](#)  
[Chartered Property and Casualty Underwriter](#)  
[Associate in Claims](#)  
[Associate in Underwriting](#)

### New Seminars and Popular Titles

Learn the latest industry trends from expert instructors in the field and earn your CE at the same time!

[Going Global: International Insurance and Global Risk Management](#) **NEW!**  
[Preparing for and Conducting Effective Mediations and Arbitrations](#)  
[E and O Claims: What You Can Do to Reduce Them](#)  
[Ethics for the Insurance Professional](#)  
[Additional Insureds/Certificates of Insurance](#)  
[Construction Risk Insurance Specialist Program](#)

### Agent/Broker Prelicensing - Online

IEA offers 52 hour Fire/Casualty, 32 hour Personal Lines, 20 hour Commercial Lines and 12 hour Code and Ethics Prelicensing courses in a convenient online format. Our State exam pass ratios are consistently higher than the state average! Fire/Casualty, and Life/Disability prelicensing courses are available in all 50 states. Enroll in our special online prelicensing practice exams to help you pass the State of California exam. [Find out more here!](#)

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